

# GUARANTEE

*To obtain maximum benefit from this Guarantee:*

- Read the instruction booklet for safe, proper and efficient use.
- Check the wording of this guarantee, particularly the conditions.
  - Keep your original receipt.

## SP's Guarantee

SP guarantees that the goods have no defects in material or workmanship at the time that you, the customer, purchase them and for the subsequent period of 20 years from the date of purchase.

## SP's Promise

If, during the period of the guarantee goods fail to work under normal service because of improper workmanship, SP will repair or replace the goods.

## CONDITIONS

1. This Guarantee is issued only to private consumers; it is only valid if you are an individual who does not use the goods for the purposes of a trade, business or profession.
2. This Guarantee is valid only if the original receipt issued to the original buyer, giving the purchase date and description of the goods, is presented with the goods when they are returned.
3. The goods and the details set out at Condition 2 above must be returned to us and received with a covering letter by the last day of the guarantee at the latest. For further information, please call: **01473 292 862**
4. Any repaired or replaced goods shall only be guaranteed for the remainder of the guarantee period or 30 days from the date of replacement or repair, whichever is longer.
5. This Guarantee does not cover failure of the goods due to:
  - normal wear and tear
  - misuse (including use which is not normal or customary for such goods)
  - not following SP's instruction leaflet about use and maintenance of the goods
  - modification, adjustment, or accidental damage
6. This Guarantee does not cover failure resulting from repair, modifications or improper servicing undertaken by anyone other than SP.

7. Tampering with any of the seals on the goods or removal of plugs and wires will void this Guarantee.
8. This Guarantee does not cover goods which leave the UK or the territory of those states which have implemented Community Directive 1999/44/EC as a matter of domestic law.
9. THIS GUARANTEE IS ADDITIONAL TO YOUR IMPLIED STATUTORY RIGHTS. ALL STATUTORY OR OTHER IMPLIED WARRANTIES ARE LIMITED TO THE DURATION OF THIS GUARANTEE. TO THE FULL EXTENT DISCLAIMABLE BY LAW, SP SHALL IN NO EVENT BE LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES OF WHATSOEVER NATURE.

## BATTERIES AND BULBS

- You must follow the guidance in the instruction booklet about the use of batteries and bulbs.
- These conditions (particularly Condition 5) set out various circumstances (including wear and tear and failure to follow the instruction booklet) in which no cover is provided by this Guarantee.
- Battery and bulb failure is the almost inevitable consequence of one or more of such circumstances, and accordingly SP will not accept returned goods with failed batteries and bulbs.

